

Frequently Asked Questions about KIDS MEDPACKS

Will KIDS MEDPACKS fill all of my child's medications?

Yes. Kidsmedpacks will pre-package all medications in *pill form*, including vitamins. KIDS MEDPACKS can also fill liquids, ointments and inhalers. ***The only exceptions are injectables such as insulin, epipens, and growth hormones.*** Please refer to your camp letter to determine which medications must be processed through KIDS MEDPACKS.

My child's prescription is for half a pill, will it be dispensed that way?

Yes. The pharmacy can pre-package ½ a pill. Prescriptions will be filled “as written”; therefore it is important that you check that your original prescriptions clearly state the correct dispensing instructions.

What if my child's medications are usually refilled during the summer?

The pharmacy maintains prescriptions with refills and will send them to camp before they are due.

Will KIDS MEDPACKS accept my insurance plan?

Yes. The pharmacy accepts most insurance plans. The cost of the medication will be billed to your insurance. The pharmacy will verify your insurance and make every effort to bill prescription drugs to coincide with your refill date, including calling to request a “summer/vacation override”. **If the pharmacy does not accept your insurance or is unable to obtain pre-authorization, then KIDS MEDPACKS will notify you before filling any medications.** You will be responsible only for co-payments, deductibles and any over-the-counter requests not covered by insurance.

I have a 90-day prescription plan; will KIDS MEDPACKS be able to fill my child's prescriptions?

The pharmacy can only dispense a 30-day supply of medications at a time. If you have a 90-day prescription plan, please do the following:

*****Count the number of days your camper will need medications at home before camp and request only that number of days be filled for home use.

*****Call your insurance plan to notify them that your camper will need medication dispensed by the KIDS MEDPACKS pharmacy and request a “summer/vacation override.” This will help to ensure that your camper's medications will be covered by your plan, excluding any co-pay you would normally be responsible for.

What if I need to fill a prescription for my child *before camp starts*?

You may refill your child's medications anytime before camp, if necessary. In order to help ensure that medications for camp will be covered by your insurance plan, request **only the amount of medication you need at home** before your camper leaves. The pharmacy will not bill your insurance until camp commences in order to avoid conflicting with your insurance billing cycle.

How are “as needed” medications packaged?

KIDS MEDPACKS will prepack “as needed” medications separately from those medications taken daily. Your child will go to the nurse for these medications when he needs them. Any unused medications will be sent home at the end of the summer.

What times are medications dispensed at camp?

Medications are typically dispensed at meal times and bedtime. Any exceptions MUST be clearly written on the prescription by your doctor and indicated on the Pharmacy Form. If a prescription is written “to be given daily or 1x/day” it will always be dispensed in the morning.

What if my child takes a controlled medication such as Adderall or Concerta?

An *original prescription* must be sent to the pharmacy for all controlled medications. By law, KIDS MEDPACKS’ pharmacy cannot accept a verbal order or fax for these medications from your doctor. For campers staying for more than 30 days, you must provide KIDS MEDPACKS with **two** prescriptions. Please visit our website at www.kidsmedpacks.com for a detailed letter you may give to your doctor for writing prescriptions for controlled medications.

My child takes an over the counter multi-vitamin, do I need to use KIDS MEDPACKS?

No. However, you have the option of using KIDS MEDPACKS. Camps stock this and they are kept in the Dining Hall.

What if my child takes lactaid pills at meals?

Lactaid pills *do not* need to be prepackaged with KIDS MEDPACKS. Camps stock this and they are kept in the Dining Hall.

When do I need to register with KIDS MEDPACKS?

You must register by the deadline date noted in your camp’s letter. If you decide not to send your child to camp with medication, KIDS MEDPACKS will refund the registration fee. You can register online with KIDS MEDPACKS at www.kidsmedpacks.com.

****KIDS MEDPACKS does charge a processing fee for late registrations so please adhere to the deadline dates to avoid additional charges.****

When do I need to submit registration materials?

You must submit registration materials (prescriptions and over-the-counter requests) by the deadline date indicated on KIDS MEDPACKS website at www.kidsmedpacks.com. If your registration materials are submitted late or incomplete, KIDS MEDPACKS cannot guarantee that your child’s medications will arrive at camp on time. You may be required to send 10 days of medication to camp as backup and additional shipping charges may also apply.

What if my child is placed on a prescription daily medication *after* the deadline date to register and submit prescriptions has passed?

If you *think* that your child will be taking any medication during the summer, please register them with KIDSMEDPACKS by the deadline date. KIDSMEDPACKS will refund any registration fee incurred if you do not use the service during the summer. We understand that late medication changes do occur and KIDSMEDPACKS will be able to process your order. You may be required to send 10 days of medications to camp as back up and additional shipping charges may also apply.

How much does KIDSMEDPACKS cost?

The registration fee for the entire summer is \$50 per child. This includes the cost of packaging and shipping all of your child's medications directly to camp.

I have a question about my child's prescriptions, who do I call?

Please contact Dr. Debby Tesler at KIDSMEDPACKS at info@kidsmedpacks.com or toll-free at 1-866-585-8746.